



DOOR SUPERVISOR TRAINING ORGANISATION

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MAYBO Physical Intervention Programme

- » **£105.00** incl exams, certificates and VAT
- » **Upgrade CV and enhance job prospects**
- » **Skills for Security and BIIAB accredited**
- » **Nationwide monthly courses**



Programme information

This **Skills for Security and BIIAB accredited** MAYBO Physical Intervention programme provides candidates with a wider range of non-violent options for dealing with the most common scenarios involving **physical contact in pubs & clubs**. After completing this course, staff will feel more confident carrying out their roles safely and **within the law**.

In today's world many of us are involved in **high risk** roles and activities that may require us to utilise some form of **physical intervention**.

Until recently there was a distinct lack of formal recognised training to address this issue. Furthermore, with the lack of training, anyone who uses or applies any form of physical intervention may, potentially, be left open to **accusations of assault** and **possible prosecution**.

Maybo's unique programme equips candidates with the necessary skills to **calm a situation**, without resorting to the application of **pain techniques** to gain the aggressor's compliance.

These skills are taught in such a way as to allow the candidates to identify the most suitable option to either extract themselves or calm the situation. These skills were created so that **both men and women** can confidently apply them in situations to protect themselves, colleagues and customers. Furthermore the entire programme of skills has undergone a complete **expert medical and legal review**.

Employer & employee benefits

Benefits to the employer:

Employers will benefit from the reassurance provided by this **credible**, accredited training model in a currently unregulated and **high risk subject**.

This course also helps employers to meet their **duty of care** towards the welfare of their staff members who work in roles or areas that may place them at risk of potential **physical assault or attack**.

A further benefit for companies within the SIA's **Approved Contractor Scheme** is that, through additional Physical Intervention training the culture of **continuous improvement** is being clearly demonstrated.

Benefits to the employee:

This training delivers the knowledge and practical skills that employers and their staff have been demanding for managing higher risk situations.

Programme contents

The Physical Intervention programme gives students a broad choice of passive alternatives to apply when handling the more frequently experienced violent situations encountered in licensed premises. **It does not offer a technique to cover every possible situation, but provides a solid foundation** in terms of knowledge and skills to further reduce risk to customers and staff.

Throughout the course we will examine:

- The requirement to use non-physical skills as far as possible
- The law in relation to ‘reasonable force’ and ‘self defence’
- The value of assessing a situation before intervening
- Using physical intervention as a last resort
- Possible medical implications
- The potential **legal implications** of the techniques
- Disengagement techniques
- Escorting and guiding skills
- Holding skills

Programme assessments

Candidates do not have to sit a formal examination for the physical intervention course. However they must be able to satisfy the trainer that they can accurately demonstrate the skills they have been taught.

Prerequisites

To be able to undertake the Physical Intervention training programme all candidates must have gained a formal qualification in conflict management, or successfully have completed the Maybo SAFERwork Conflict Management course.

Programme timings

The course is undertaken in one 8 hour day. This will be delivered on a weekday or weekend.

Programme certification

Once the candidate has been signed off by the trainer they will receive a BIIAB/Skills for Security accredited Maybo certificate. **NB.** Certificates normally take 2-3 weeks to be issued.

How to book a course

To book a place on the course all you need to do is pay for it. You can do that with one of the three following options.

Option 1 Book online at www.dsto.co.uk and pay by debit/credit card.

Option 2 Call our office on (01202) 299982 or Free phone 0800 652 9965 and pay by credit/debit card.

Option 3 We can give you our bank details and you pay the cash directly into our bank account via your local bank.

Once you have paid for the course, it confirms your place and we send you out a map and set of joining instructions for that course. **NB.** If booking is made online, joining instructions for the course will be sent via email.